

MARK 1 1LTR TROUBLE SHOOTING

The logo for Sanitation Station, featuring the text "Sanitation Station" in blue inside a white rounded rectangle with a blue circular graphic above and below the text.

Sanitation Station

The dispenser will not activate? See below for tips:

1. Ensure that you are using LIQUID sanitiser only. If you would like to switch to a special gel nozzle, please contact us.
2. Change the batteries to fresh ones and ensure they are installed correctly.
3. Ensure the spray nozzle is correctly positioned above the dispenser lever.
The dispenser lever pushes the nozzle upwards to initiate spray.
4. Ensure the sensor on the base of the dispenser is unobstructed. Wipe the sensor with a clean damp cloth to remove built-up sanitiser residue.

The cabinet door will not close or lock:

1. Check to ensure the sides of the drip tray are located in the back plate notches.

CLEANING AND MAINTENANCE

It is recommended the unit is checked and cleaned daily, particularly with regular or heavy use.

Steps to clean:

1. Use a clean damp cloth.
2. Unlock and open the unit.
3. Remove drip tray and wipe down.
4. Wipe the sensor at base of dispenser.
5. Check for leaks and the general condition inside the cabinet.

Still no luck?

- You may require a replacement dispenser pump.
- Your dispensers are covered under a 12-month warranty.
- Please call (02) 9524 0553 or email support@sanitationstation.com.au to order a new dispenser pump.

FAQ'S

What type of Hand Sanitiser can I use?

The Touchless Automatic Dispenser provided comes with a spray nozzle suitable for Liquid. To re-order Hand Sanitiser go to www.sanitationstation.com.au/reorder/

How many sprays will I get from a 1L container?

Approx. 1000 sprays. Each spray is 1ml of liquid and is designed to sanitise both hands.

How can I tell how much liquid is left?

The dispenser has a window design to allow you to see how much Liquid is left.

The Dispenser sensor is slow to react?

Place hands under the Dispenser and lift upwards towards Dispenser. Repeat until a fine mist is sprayed into hands.

The Dispenser is dripping - how can I stop it?

Check that the nozzle is firmly inserted into the bottle and the seals are tight. You may need a replacement nozzle. Contact support@sanitationstation.com.au to order.

How long will the Batteries last?

The 4 x C Batteries will last up to 30,000 sprays. The unit has a light indicator (red) to show low power or? obstruction.

I need more help!

Call our customer care team on 02 9524 0553, or email us support@sanitationstation.com.au

HOW TO REORDER

orders@sanitationstation.com.au
sanitationstation.com.au/reorder/

P 02 9524 0553