

1.2LTR DISPENSER TROUBLE SHOOTING

The dispenser will not activate? See below for tips:

1. Ensure that you are using LIQUID sanitiser only, not gel or foam. Use of gel will void your warranty period.
2. Change the batteries and ensure they are installed correctly. Fresh batteries will increase the voltage required to pump the liquid through the dispenser. We recommend good quality AA Alkaline.
3. Remove and clean the nozzle - the nozzle can be removed by twisting anti-clockwise. Remove built up residue with warm water and/or wipe with a damp cloth.
4. Check that the refillable 1.2Ltr bottle of sanitiser liquid is full and installed correctly.
5. Switch the dispenser onto setting 'II' for the highest liquid spray output and to initiate priming.

Still no luck?

- You may require a replacement dispenser pump.
- Your dispensers are covered under a 12-month warranty.
- Please call (02) 9524 0553 or email support@sanitationstation.com.au to order a new dispenser pump.

FAQ'S

What type of Hand Sanitiser can I use?

This dispenser is not compatible with gel sanitiser. Using a gel product in this dispenser will void your warranty. To re-order Hand Sanitiser go to www.sanitationstation.com.au/reorder/

How many sprays will I get from a 1.2L container?

Your 1.2L model has an adjustable spray output. On position II you will get approx. 1200 sprays (1ml) and up to 2,400 sprays (0.5ml) on position I.

How can I tell how much liquid is left?

The dispenser has a window design to allow you to check the sanitiser liquid level.

The Dispenser sensor is slow to react?

Place hands under the Dispenser and lift upwards towards Dispenser. Repeat until a fine mist is sprayed into hands.

Can I order more sanitiser liquid?

Yes! Visit our website to order more liquid www.sanitationstation.com.au/reorder/

How long will the Batteries last?

The 4x AA Batteries will last up to 30,000 sprays. The unit has a light indicator (red) to show low power or obstruction.

I need more help!

Call our customer care team on 02 9524 0553, or email us support@sanitationstation.com.au

HOW TO REORDER

orders@sanitationstation.com.au
sanitationstation.com.au/reorder/

P 02 9524 0553